



APsystems policy regarding Non-Professional Self-Installers

Non-licensed or certified solar installation professional users, even savvy ones, do not have the same experience with or knowhow of the means and methods, issues, best practices, or current codes and safety standards that are applicable to systems into which APsystems YC500, YC600, DS3 and ECUs (“Products”) are incorporated as licensed and certified professionals and any of which, if improperly addressed, could result in serious damage to person or property. APsystems frequently sees issues stemming from improper installations by non-licensed or certified solar installation professional users.

APsystems therefore recommends that the design, installation, and maintenance, including future troubleshooting and RMAs, of all solar installations into which its Products are incorporated are performed by licensed and certified professionals. APsystems recommends that any user who is not a licensed and certified professional retain one for their solar design, installation, and maintenance needs. In the event that a licensed and certified professional is not or no longer able to provide adequate support, APsystems recommends that a user consult with another licensed and certified professional to service their system. The APsystems website and product installation manuals cite this recommendation in multiple locations and authorized APsystems distributors are aware of this recommendation.

If you are not a licensed and/or certified professional but are considering to self-design, self-install, and/or self-maintain a system into which APsystems Products are incorporated, please be aware that: (1) APsystems is neither a licensed contractor nor certified installer and does not hold itself out to be either one; (2) to the extent certain conditions are met, which conditions are set forth in the APsystems Microinverter Limited Warranty and APsystems ECU Limited Warranty, respectively (collectively, “Limited Warranties”) and can be found at www.APsystems.com, APsystems Products are covered under the Limited Warranties; and (3) the Limited Warranties each provide:

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To obtain service under the Limited Warranties, the holder of the warranty must comply with the Return Merchandise Authorization (“RMA”) procedures, which can be found at www.APsystems.com.

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8627 N. Mopac Expy, Ste 150, Austin, TX 78759
844-279-8600 | usa.APsystems.com